



MANAGED SERVICES



SPECIALIST COMMUNICATIONS SOLUTIONS

**COMPREHENSIVE CALL LOGGING
INFORMATION IS KEY TO
ENSURING YOUR ORGANISATION'S
ELECTRONIC COMMUNICATIONS
ARE USED EFFECTIVELY.**

**WITH A BTS MANAGED SERVICE, YOU WILL
ALWAYS GET THE COMPREHENSIVE CALL
LOGGING INFORMATION YOU NEED.**

**YOU CAN RELY ON BTS AND THE
INFORMATION WE PROVIDE BECAUSE WE
ARE EXPERTS IN CALL LOGGING.**

INFORMATION YOU CAN TRUST

You need call logging information, covering answering times, cost, call tracing & fraud, and network planning, to be provided quickly, regularly and reliably.

With a Managed Service from BTS, you know you are in safe hands...

For over 15 years, many of the most prestigious UK organisations in both public and private sectors have depended on BTS for their call logging information.

Our teams of consultants and specialist engineers work with you to ensure you are always getting the very best from your electronic communications.



THE CHOICE OF THE PROFESSIONALS

**ALL ORGANISATIONS ARE
DIFFERENT AND HAVE DIFFERING
REQUIREMENTS FOR CALL
LOGGING INFORMATION.**

**WE OFFER YOU A BETTER SERVICE
BECAUSE WE TAKE THE TROUBLE TO
UNDERSTAND YOUR BUSINESS.**

**BTS MANAGED SERVICES ARE THERE TO
MEET YOUR INDIVIDUAL INFORMATION
NEEDS.**

TAILORED TO YOUR INDIVIDUAL NEEDS

You need to get the call logging information you require, provided when you want it and delivered in the way that best suits you.

With a Managed Service from BTS, you define the service you receive...

Our teams of consultants and specialist engineers work with you to identify your requirements and to develop a service tailored specifically for you.

Our unparalleled knowledge and experience help us explore with you how best BTS can respond to your evolving needs.



BEST PRODUCT BEST SERVICE BEST VALUE

TO GET THE BEST FROM CALL LOGGING YOU HAVE TO MAKE TIME TO KEEP THE CALL LOGGER UP TO DATE.

WITH A BTS MANAGED SERVICE, WE KEEP EVERYTHING UP TO DATE FOR YOU, FREEING UP YOUR VALUABLE TIME.

WE ALSO MONITOR DATA COLLECTION TO ENSURE THAT ANY PROBLEMS ARE HIGHLIGHTED QUICKLY AND RESOLVED.

CALL LOGGING WITHOUT THE HASSLE

You never know when you will need the information in the call logger. You need to be sure that it is up to date and that everything is operating as it should.

With a Managed Service from BTS, you know you have call logging covered...

Our teams of specialists ensure that your company structure information and tariffs are always up to date.

They also perform regular monitoring so that any problems, for example with the call data from a particular system or site, are resolved as soon as possible.



PROMISES MADE PROMISES KEPT



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A SELECTION OF BTS' CUSTOMERS INCLUDES:



BTS WORKS WITH A NUMBER OF BUSINESS PARTNERS, INCLUDING:



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