COMMSWARE

HOSTED CALL LOGGING SOLUTIONS

SPECIALIST **COMMUNICATIONS** SOLUTIONS

CisCo Compatible

CommsWare Version 1.03 has tested compatible with Cisco Call Manager Version 4.2x.
Go to www.bts.co.uk/partner/cisco.asp for disclaimer.

ELECTRONIC COMMUNICATIONS ARE AT THE HEART OF YOUR ORGANISATION'S ACTIVITIES AND IT IS VITAL TO USE THEM EFFECTIVELY.

YOU CAN IMPROVE YOUR ELECTRONIC COMMUNICATIONS AND ACHIEVE COST SAVINGS USING A HOSTED COMMSWARE CALL LOGGING SOLUTION.

COMMSWARE HOSTED PROVIDES THE MOST POWERFUL AND FLEXIBLE REPORTING SYSTEM AVAILABLE TODAY.

DESIGNED TO BE POWERFUL AND FLEXIBLE

You need a wide variety of call logging information, covering answering times, cost, call tracing & fraud, and network planning, presented in a variety of ways.

With CommsWare Hosted, power and flexibility come as standard...

The Report Builder lets you construct your reports from scratch, only showing the information you want. You choose which columns are included and whether to present the information in tabular or graphical formats. You can even choose whether to include your corporate logo in the reports you publish.

THE **CHOICE** OF THE **PROFESSIONALS**

ROUTINE MONITORING OF YOUR COMMUNICATIONS SYSTEMS IS ESSENTIAL TO GUARD AGAINST TELECOMS FRAUD.

WITH COMMSWARE HOSTED, YOU GET THE VERY BEST TOOL TO HELP YOU DELIVER A PROFESSIONAL SERVICE.

COMMSWARE HOSTED IS THE ONLY SOLUTION DESIGNED FOR VOICE OVER IP AS WELL AS TRADITIONAL PBXS.

DESIGNED TO BE COMPREHENSIVE

You face new challenges, including managing the impact of Voice over IP, the rising cost of calls to mobiles and the growing risk of telecoms fraud.

With CommsWare Hosted, comprehensive functionality comes as standard...

CommsWare Hosted incorporates the latest know-how in reporting and business intelligence, making it the ideal solution to help you address these new challenges, and at the same time enhancing your capabilities in the areas of cost control, answer performance and network management.

BEST **PRODUCT** BEST **SERVICE** BEST **VALUE**

BEST PRACTICE IN ELECTRONIC COMMUNICATIONS STARTS WITH EASY-TO-UNDERSTAND INFORMATION AVAILABLE TO THOSE WHO NEED IT.

YOU CAN ACCESS COMMSWARE HOSTED FROM ANYWHERE BECAUSE YOU ONLY NEED A WEB BROWSER.

WITH COMMSWARE HOSTED, YOU GET THE BENEFIT OF A FULLY FUNCTIONAL CALL LOGGING SOLUTION WITH NO CAPITAL OUTLAY.

DESIGNED TO BE SIMPLE TO USE

Your users want their own information to be quickly and easily accessible, with no specialist knowledge or training.

With CommsWare Hosted, simplicity comes as standard...

The Quick Reporter provides occasional users a simple way to get meaningful call logging information with little or no prior knowledge of CommsWare Hosted or electronic communications in general.

PROMISES **MADE** PROMISES **KEPT**

FOR MORE INFORMATION, PLEASE CONTACT

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